

### **THIRD PARTY PRODUCTS - TIE UP (NOTICE FOR INFORMATION TO CUSTOMERS)**

Karnataka Bank Ltd. (KBL) is a private sector Bank, and we are offering you a bouquet of financial products through various third party arrangements and channels.

Bank is offering these products on non-risk participation basis and which are purely voluntary and optional in nature. They are not attached or linked to purchase of any other products of the Bank. Bank is an intermediary and is offering the various product providers for the convenience of the user. Before purchase please read the Terms and Conditions/Scheme Information etc as you are bound by the terms & conditions of the product provider. The Channel Partners tie up will be on commission or revenue sharing basis which are subject to change from time to time. The details of the same can be made available with the Branches on request.

### **CREDIT CARD**

Bank has entered into agreement with SBI Card since 2017 for issuing unsecured Credit Cards. Under this arrangement, SBI Card will underwrite the risk and take decision on Credit Limit & card issuance. This Cobranded Credit Card will be issued by SBI Card.

You can opt for auto debit and auto sweep facility arrangement between Karnataka Bank and SBI Card, where in the monthly credit card dues can be paid on time.

**Fees Structure of Credit Card:** \* (subject to change from time to time)

Simply Save Credit Card	₹ 499/- plus applicable taxes
Prime Credit Card	₹ 2999/- plus applicable taxes

### **Customer Grievance**

The customer can lodge his grievances directly to the a) respective branch b) concerned Regional Office, c) Head Office, Mangaluru and also through letters, emails etc. at

[customerservice@ktkbank.com](mailto:customerservice@ktkbank.com).

As an additional facility to lodge his grievances he can also use the Grievances Redressal portal on the Bank's web-site.

**Credit cards : 0824 - 2228522  
creditcard@ktkbank.com**