

Annexure B**Investor Complaints Data**

Data for the month ended March 2024:

Sl. No.:	Received From	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	-	-	-	-
2	SEBI (SCORES)	0	0	0	-	-	-	-
3	Depositories	0	1	0	1	0	0	1
4	Other sources (if any) Web portal	0	0	0	-	-	-	-
5	Grand Total	0	1	0	1	0	0	1

As per CDSL Guidelines, monthly display of complaints data at the Bank website

Trend of monthly disposal of complaints for the Financial Year

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April-2023	0	0	0	0
2	May-2023	0	0	0	0
3	June-2023	0	0	0	0
4	July-2023	0	2	2	0
5	August-2023	0	1	1	0
6	September- 2023	0	0	0	0
7	October- 2023	0	0	0	0
8	November – 2023	0	0	0	0
9	December-2023	0	1	1	0
10	January-2024	0	0	0	0
11	February-2024	0	0	0	0
12	March – 2024	0	1	1	0

Trend of Yearly disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	1	1	0
4	2020-21	0	3	3	0
5	2021-22	0	0	0	0
6	2022-23	0	1	1	0
7	2023-24	0	5	5	0

	Grand Total	0	10	10	0
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